

To: Boltik, Sam[Boltik.Sam@epa.gov]; Colaizzi, Jennifer C.[Colaizzi.Jennifer@epa.gov]
Cc: Burns, Carlton[burns.carlton@epa.gov]
From: Orquina, Jessica
Sent: Tue 8/11/2015 7:52:54 PM
Subject: RE: CO spill/social media

Update the website to this link: <http://www2.epa.gov/goldkingmine>.

+ Jennifer (PIO)

Jennifer, Sam manages the librarians that run our website's FAQ database. See his question below.

Jess

Jessica Ann Orquina

EPA Social Media Lead

Office of Web Communications

U.S. Environmental Protection Agency

Email: orquina.jessica@epa.gov

Office: 202-564-0446

Mobile: 202-322-8369

From: Boltik, Sam

Sent: Tuesday, August 11, 2015 3:49 PM
To: Orquina, Jessica
Cc: Burns, Carlton
Subject: RE: CO spill/social media

Jess,

The following FAQ text was pulled together for users who were coming into the FAQ system with questions about the spill.

Can this continue to be used or would it need to be removed?

It is currently at:

<http://publicaccess.supportportal.com/link/portal/23002/23012/Article/36931/What-is-the-EPA-doing-about-the-Gold-King-Mine-spill>

What is the EPA doing about the Gold King Mine spill?

Information about this issue is located on the EPA Regional web pages, that also include contact information "Gold King Mine Release Emergency Response": <http://www2.epa.gov/region8/gold-king-mine-release-emergency-response>

Further information can be found at: http://epaossc.org/site/site_profile.aspx?site_id=11082

If you have additional questions, please contact EPA Region 8 at: R08_EOC_IT_Support@epa.gov

Samuel

Samuel G. Boltik

Supervisory Librarian

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From: Orquina, Jessica
Sent: Tuesday, August 11, 2015 12:42 PM
To: Social Media CoP
Subject: CO spill/social media

Good afternoon,

As you probably know, we have an active response going on now in R6, R8, and R9. I know a lot of people are looking for information and we all want to be helpful.

Please hold on posting any social media related to this incident. We are in the process of working on messages that will be posted to the main Facebook and Twitter accounts. Once the posts are up on the main accounts, they can be retweeted or shared without adding any share or quote text.

Thanks! Jess

Jessica Ann Orquina

EPA Social Media Lead

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